

**NETAJI SUBHAS ASHRAM MAHAVIDYALAYA
SUISA, PURULIA**

IQAC plays an important role in assessing students' overall perception and experience of college by collecting systematic feedback. After a thorough analysis of the survey, IQAC has identified specific areas for improvement in the college. This insightful feedback process extends to faculty members, who provide valuable feedback and innovate ideas regarding the curriculum and teaching learning process. To gain a holistic view, feedback is also sought from parents and alumni of the college. Their insights and feelings about the institution will help move the college forward. All feedback, whether from students, alumni, teachers or parents, has been carefully documented and responsive measures implemented as far as possible. Following are the responsive measures implemented.

Action taken on Students' feedback (Session 2022-23)

1. In response to the results of the syllabus coverage survey, the college administration has decided to arrange additional classes so that the student satisfaction level reaches 100 percent.
2. The college administration has thoroughly evaluated the preparation of teachers for classes and has implemented measures to provide extra support to teachers as needed.
3. The college administration has thoroughly evaluated the communication skills of the teachers. Teachers have been asked to be more careful and cautious in this regard and to adopt different approaches.
4. In response to the results of the teachers' teaching approach survey, the college teachers have decided to teach better in the classroom so that the student satisfaction level reaches 100 percent.
5. In response to the results of the survey on the internal evaluation process, the faculty of the college has decided to conduct internal evaluation more transparently so that the level of student satisfaction reaches 100 percent.
6. In response to the results of the survey on identifying students' internal strengths and challenges, the college faculty decided to make themselves more aware so that the level of student satisfaction reaches 100 percent.

7. In response to the findings of the survey on identifying and helping students' weaknesses, college teachers have decided to help students more consciously so that student satisfaction levels reach 100 percent.
8. Teachers have consciously decided to encourage students to participate more in co-curricular and extra-curricular activities so that the level of student satisfaction reaches 100 percent.
9. Efforts will be made to implement some soft skills, life skills, and employability skills training programs on behalf of the college. So that students get the opportunity to prepare themselves for the world of work.
10. A decision has been taken to increase the number of LCD projectors and lay special emphasis on the use of multimedia tools while teaching in class. For this, a decision has been taken to provide compulsory information and communication technology training to teachers. Internet speed has been increased to 100 mbps. Some new computers have been purchased.
11. In response to the results of the survey on the overall teaching-learning process of the institute, the faculty of the college decided to provide better teaching in the classroom so that the student satisfaction level reaches 100 percent.
12. In response to the results of the survey on the classroom infrastructure of the institute, the faculty of the college decided to improve the classroom infrastructure. Financial assistance has been requested from the government for increasing the number of classrooms, increasing the number of benches, and providing adequate lighting and fans.
13. In response to the results of the survey on the availability of reference/text books in the departmental seminar library and central library, the faculty of the college decided to improve the library infrastructure. Financial assistance has been sought from the government to increase the number of books and other infrastructure. The Central Library has been fully digitized. E-books and e-journals will be subscribed to from various organizations.
14. In response to the results of the survey on book lending facilities from the departmental seminar library and the central library, the faculty of the college decided to increase the number of books in the library, so that more books can be given to the students.

15. To reach out to the students closely, the college administration has decided to help the students in a better way so that the student satisfaction level reaches 100 percent.
16. In response to the results of the survey on drinking water facilities in the college, the college administration has sought help from the West Bengal Government for better provision of clean drinking water. As a result, arrangements are being made by the Government to provide clean drinking water. The project is expected to be operational within a few days.
17. In response to the findings of the survey on toilet facilities in the college, the college administration has sought help from the West Bengal Government to modernize the toilet facilities in the college. As a result, a modern toilet has been constructed in the college by the government.
18. Based on the information obtained from the survey about the college canteen in terms of quality/price of food, the college administration has decided to improve the quality of food in the college canteen and justify the price of food.
19. The college administration has decided to maintain the system of grievance redressal of students in a very short time in future.
20. In response to the results of the survey on the overall aesthetic beauty of the college, the college administration has decided to improve the aesthetic beauty. Financial assistance has been sought from the government for the development of aesthetic beauty.

Action taken on Alumni feedback (Session 2022-23)

1. It has been decided to publish the college magazine regularly. Necessary steps will be taken to improve the quality of the magazine.
2. It has been decided to construct playground and volleyball court. The college administration has sought help from the West Bengal government for this. As a result, a playground has been built in the college by the government. A decision has been taken regarding the purchase of sports equipment for the development of sports facilities. Some have already been purchased. A volleyball court has been arranged near the college entrance. Arrangements of extra classes should be made for the weak students.

3. The college administration has sought help from the West Bengal Government for better provision of clean drinking water. As a result, clean drinking water is being provided by the Government. The project is expected to be launched in a few days.
4. A proposal to build a girls' hostel in the college has been sent to the Higher Education Department of the Government of West Bengal.
5. The proposal to open BA Honours / Major in Education, Kurmali, Political Science and Philosophy was sent to the Department of Higher Education, Government of West Bengal. As a result, permission was obtained from the Department of Higher Education to open BA Honours / Major in Kudmali, Political Science and Philosophy.
6. Arrangements have been made for better and regular cleaning of girls' and boys' toilets.
7. It has been decided to send a proposal to the Higher Education Department of the Government of West Bengal for constructing an auditorium in the college campus.

Action taken on Teacher's feedback (Session 2022-23)

1. It has been decided to improve the primary health care system in the college.
2. A decision has been taken to appoint some guest teachers so that the teacher student ratio is as per the rules.
3. It has been decided not to give non-teaching work to teaching staff except in some important areas.
4. A decision has been taken to improve internet facilities for better connectivity. For this, it is planned to increase the internet speed from 10 mbps to 100 mbps and install some routers. If necessary, it is decided to take internet service from another company.
5. Decisions have been taken for modernization of staff common room and provision of separate toilets. The work will be started only when the necessary funds are arranged.
6. Decisions have been taken to increase the number of smart class rooms and repair existing ones. For this, an application will be made to the Government.
7. An application has been made to the Government to build new classrooms.
8. It has been decided to purchase a total of 6 new computers for teachers' ICT based teaching.

9. A decision has been taken to purchase more new books for the departmental libraries.

Action taken on Parents feedback (Session 2022-23)

Analyzing the results of the survey, it can be seen that the majority of parents expressed satisfaction with the answers to most of the questions. In response to the results of this survey, the college administration has decided to achieve this satisfaction of the parents in the coming days as well.



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